

Central Search Area Team Leader

LOCATION	-	Bristol Airport
POSITION	-	Central Search Area Team Leader
REPORTING TO	-	Cone Performance Leader
HOURS OF WORK	-	In line with CSA Shift Pattern
RATE OF PAY	-	TBC
CLOSING DATE	-	29th September 2017

ROLE OVERVIEW

You will work alongside the Cone Performance Leader assisting in the efficient running of either a single or dual lane configuration. Your primary function will be to support and lead the staff in their endeavours to deliver excellent security compliance and customer service. When necessary you will cover the role of CPL and take on the responsibility of the security lane/s.

KEY TASK AREAS / RESPONSIBILITIES

- Management of a single or dual lane security configuration.
- Ensure all areas of the lane/s are functional and adequate consumables are available.
- Promote a positive and can-do attitude.
- Communicating clear and positive messages to the agents and passengers.
- Supporting the CPL to achieve lane/s compliance.
- Briefing and debriefing staff at the start and end of each shift.
- Encouraging a culture of support and learning.

PERSON SPECIFICATION

Essential

- At least 6 months experience as a Level 1 Agent.
- Excellent attendance/conduct record.
- Approachable and polite manner.
- Excellent knowledge of Aviation Security processes.
- Internal candidates only

We take our commitment to principles of fairness and mutual respect for people of all faiths and cultures seriously and we expect our employees to do so as well. We take firm action where any concerns are raised both internally and by our clients, customers and members of the public.

All applicants must have correct documentation enabling them to work here and also have a permanent NI number.

Internal candidates will be expected to show a good attendance/timekeeping record and also a good performance in their previous role(s).

This position may be subject to Client/Board approval.

All Managerial positions and Promotions are subject to a probationary period of 6 months.

Please Note: The probationary period can be extended should the candidate's performance not meet the required standard.

Interested parties should write to Lindsay Perrin Deputy Contract Manager lindsay.perrin@icts.co.uk explaining why you believe you would make a good Team Leader.

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