

LOCATION	-	Amazon Droitwich (125 Hampton Lovett)
POSITION	-	Security Officers
REPORTING TO	-	Operations Manager
HOURS OF WORK	-	Normal hours of work: 12hrs per shift - working days & nights on rotation. Additional work may be available
RATE OF PAY	-	£7.87 per hour
CLOSING DATE	-	Ongoing

The security team in this high-profile position require good interpersonal skills with good oral communication. Successful candidates will be required to maintain a high level of personal appearance, be physically fit and able to conduct themselves appropriately in a customer facing role at all times. The ability to work as a team member and to support colleagues in the completion of their duties is essential within this role.

KEY TASK AREAS / RESPONSIBILITIES

- Body & Bag searches
- Access control
- Foot patrols
- Communication with other team members and management
- Support to the Loss Prevention Team
- Report writing / logging vehicle movement using electronic systems

PERSON SPECIFICATION

Essential

- SIA Door Supervision/Manned Guarding license
- Good communication of English language
- Clear and confident communicator
- Customer service experience
- High standard of personal appearance
- Physically fit
- Ability to work as part of a team

Desirable

- First Aid at Work

INITIATIVE

Appropriate training will be given, on all aspects of the position advertised and as required. Where a situation arises and no specific instructions have been issued which apply to it, member of the Security Team will be expected to use intelligence, imagination and discretion to ensure that it is dealt with satisfactorily

ADDITIONAL INFORMATION

All employees of ICTS UK LTD will be compassionate, courteous and patient, acting without hesitation, favour or prejudice to the rights of others. They will be professional, calm and restrained in the face of violence and apply only that force which is necessary to accomplish their lawful duty. They will strive to reduce any fear of crime that may be held by staff. A Job Description does not constitute a "terms and condition of employment". It is provided only as a guide to assist the employee in the performance of their job. ICTS UK LTD is fast moving, quality orientated organization and therefore changes in an employee's duties may be necessary from time to time. The job description is not intended to be an inflexible or definite list of tasks and may be varied from time to time after consultation / discussion with the post holder

We take our commitment to principles of fairness and mutual respect for people of all faiths and cultures seriously and we expect our employees to do so as well. We take firm action where any concerns are raised both internally and by our clients, customers and members of the public.

All applicants must have correct documentation enabling them to work here and also have a permanent NI number.

Internal candidates will be expected to show a good attendance/timekeeping record and also a good performance in their previous role(s).

This position may be subject to Client/Board approval.

All Managerial positions and Promotions are subject to a probationary period of 6 months.

Please Note: The probationary period can be extended should the candidate's performance not meet the required standard.

Interested parties should send their CV with a covering letter to Jason Stedman, jason.steadman@icts.co.uk

ICTS IS AN EQUAL OPPORTUNITIES EMPLOYER