

## VACANCY

<b>LOCATION</b>	-	<b>London Gatwick Airport</b>
<b>POSITION</b>	-	<b>Security Agent / Customer Service</b>
<b>REPORTING TO</b>	-	<b>Supervisors / Duty Managers</b>
<b>HOURS OF WORK</b>	-	<b>Shifts: 4 / 6 / 8 hours available to cover 24 hr period</b> Roster patterns available: 3on 3off / 4on 2off / 4on 4 off / 5on 3off and weekends only
<b>RATE OF PAY</b>	-	<b>£7.65 per hour</b> (Shifts are a rolling roster pattern; shifts will include working weekends, bank holidays etc. Overtime available when required)
<b>CLOSING DATE</b>	-	<b>Ongoing</b>

We are currently recruiting for Customer Service Aviation Security Agents. You will be working within a small team which will need to work together at all times; therefore, you will need to be reliable and flexible. These positions are permanent contracts.

### KEY TASK AREAS / RESPONSIBILITIES

Security screening: physical searching and the use of technological aides. Duties may include access control, X-ray screening of passenger luggage, Animals and Domestic Pets, vehicle/area/baggage/passengers searching, guarding, patrolling and any other security functions as required. All these duties require standing, bending and long periods of time spent standing and walking.

- Achieve and maintain full compliance with Regulator, Airport, and ICTS requirements
- Maintenance of Client, ICTS, and quality control Standards and Company Procedures
- Maintain the required professional standards of operation, in accordance with Company requirements
- To act within the authorities set out by Management and the company's working procedures
- To carry out any other duties as directed by supervisor
- Promote ICTS (UK) & Ireland Ltd positively

**What we need from you:** Successful applicants cannot start mandatory DFT training until we are in receipt of their full five year vetting & screening.

Applicants must be in possession of a valid Passport or photographic Driving Licence plus counterpart, Full National Insurance Number, Proof of address i.e. recent utility bill and had been in UK residence for a minimum period of three years. SIA Licence is desirable.

**We can offer you:** Full training will be provided (unpaid), no experience is necessary however experience in airport security and x-ray screening will be an advantage

- Full uniform and PPE will be provided including safety footwear which is mandatory• Car parking / Discounted Staff Travel• Personal Pension Scheme• Health Insurance Scheme• Childcare Voucher Scheme

*We take our commitment to principles of fairness and mutual respect for people of all faiths and cultures seriously and we expect our employees to do so as well. We take firm action where any concerns are raised both internally and by our clients, customers and members of the public.*

All applicants must have correct documentation enabling them to work here and also have a permanent NI number.

**Internal candidates will be expected to show a good attendance/timekeeping record and also a good performance in their previous role(s).**

This position may be subject to Client/Board approval.

Interested parties should visit our recruitment page to complete the application form online

<https://saas.ngahr.com/icts/wrl/pages/main.jsf>

ICTS IS AN EQUAL OPPORTUNITIES EMPLOYER