

Vacancy

LOCATION	-	Bristol Airport
POSITION	-	Security Duty Manager
REPORTING TO	-	Deputy Contract Manager
HOURS OF WORK	-	Min 40hrs, across a 24/7 5 week roster pattern (12hr shifts)
SALARY	-	£35,000
CLOSING DATE	-	17th January 2018

ICTS are looking for Security Duty Managers to manage the security operation, both Landside and Airside, by leading and having responsibility for the on-day performance of the Security team to deliver a safe and efficient operation that meets all required service standards and operates in line with regulations and standard operating procedures.

Key responsibilities

- The successful candidate will manage the Security team and Security Control Room performance in line with the business strategy and procedures, continuously aiming to raise team productivity. You will drive employee development in line with company policy.
- Proactively deliver a consistent and high standard of customer service, identifying opportunities to improve working practises.
- You will be responsible for implementing the ICTS Business continuity plan in the event of a Security incident.
- You will be expected to lead a safety-first culture and approach with the team. Comply with all legal and statutory obligations applicable to this role, and ensuring that all activities required by the safety, security, environmental and sustainable development management systems are delivered throughout the areas of responsibility of this role.

Person Specification:

Essential:

- Previous management experience at least at a supervisor level with proven track record of delivery.
- Experience of managing and leading people, with a track record of leading by example and being able to deal with any issues as and when they arise.
- Enthusiastic and committed approach with a track record of building strong, trusted base relationships with colleagues and stakeholders at all levels
- Sound judgement and decision-making skills, with a 'hands on', problem solving approach, able to remain calm under pressure and take control of incidents.
- Excellent Communication Skills – both oral and written, with the ability to build strong relationships with the ICTS team and key stakeholders
- Excellent IT skills with a working knowledge of the range of MS Office packages.

Desirable:

- Experience of working within a security environment
- Experience of managing Control Room functions.
- Full clean driving licence.
- CMI level 3, equivalent and above.

We take our commitment to principles of fairness and mutual respect for people of all faiths and cultures seriously and we expect our employees to do so as well. We take firm action where any concerns are raised both internally and by our clients, customers and members of the public.

All applicants must have correct documentation enabling them to work here and also have a permanent NI number.

Internal candidates will be expected to show a good attendance/timekeeping record and also a good performance in their previous role(s).

This position may be subject to Client/Board approval.

All Managerial positions and Promotions are subject to a probationary period of 6 months.

Please Note: The probationary period can be extended should the candidate's performance not meet the required standard.

Interested parties should send their CV with a covering letter to recruitment@icts.co.uk

This position is subject to consultation

ICTS IS AN EQUAL OPPORTUNITIES EMPLOYER