

ICTS Europe assumes security responsibility at 5 European Space agency sites—1 Year Anniversary

On May 1st 2009, **ICTS Europe** celebrated the first contractual anniversary for **ESA - European Space Agency** sites. **ICTS Europe** & **ESA** Corporate Security Management met on May 7th 2009 to review the **ICTS Europe** security services during the first year and to discuss objectives and action plan for the second year contract. Since May 2008, **ICTS Europe** is in charge of providing security services at 5 **ESA** locations in France, Netherlands, Germany, Italy and Belgium. During the first year contract, **ICTS Europe** conducted security audits at all sites in order to evaluate coherence between the services provided and the level of risks. New **ICTS Europe** managerial and propriety software tools were developed and installed.

New contracts with US Airways at Birmingham and Oslo

US Airways awarded **ICTS (UK) Ltd.** and **ICTS Norway** the enhanced security services contracts for the new **US Airways** flights at Birmingham and Oslo stations. The services are supported by the CPM system.

Opening of seasonal flights of US-based carriers

During the quarter just ended the US-based carriers **American Airlines**, **Continental Airlines**, **Delta Air Lines** and **US Airways** resumed their summer flights throughout Europe.

ICTS Albania provides Training Services to Tirana International Airport

ICTS Albania and **Tirana International Airport** have continuously strengthened their cooperation since 2005. During QR2 2009, **ICTS Albania** conducted training sessions for **TIA** staff on **GSAT** (General Security Awareness Training) with a 100% passing rate.

New Service Contract with Sky King Inc.

ICTS Albania, as the only qualified aviation security provider in the Albanian market, signed a service contract with **Sky King Inc.** for the provision of enhanced security services for flights to the US.

New Service Contract with Lockheed Martin Global Inc.

During the month of April, **ICTS Albania** provided integrated security services to **Lockheed Martin Global Inc.** at the two locations identified by the company.

New contract for ICTS Hellas with Olympic Airlines

ICTS Hellas commenced a security contract with **Olympic Airlines**. The contract consists of providing Travel Documentation check, Aircraft and Baggage security for its flights to New York, Tel Aviv, Frankfurt and Toronto, as well as the provision of cargo screening.

New general security contract for ICTS in Greece

ICTS Hellas took over the contract of **Louis Cruises** for the hand-baggage screening of passengers at the Cruises Port Facility of Lavrion Ports, in cooperation with **Proton Security Equipment SA**.

ICTS France commences a new contract with XL Airways

In June, **ICTS France** commenced a new contract with **XL Airways** for provision of Enhanced security services as well as **AQQ** dispatching for their flights departing from CDG.



Extension of contract with DHL for ICTS France

After a tender process which took place in April, DHL renewed the contract for provision of security services and X-Ray screening to DHL freight installation at CDG for an additional 3 years.

Provision of security services for ad-hoc flights by ICTS France

During April and May, ICTS France provided security services to North American Airlines through Air Dispatch (formerly Chapman Freeborn). The services provided at Tarbes/Lourdes airport were all security services for high risk flights including Watch List.

ICTS Spain commenced services with Air Canada

On May 15, ICTS Spain commenced provision of security services for Air Canada.

New contract for ICTS Spain with Santa Barbara Airlines

At the end of June, ICTS Spain signed a new contract with Santa Barbara Airlines for provision of Aircraft security services for its daily flights.

Asia Security Management commences new contract with oil refinery

Asia Security Management (ASM), commenced a new contract with Bangchak, one of the biggest and famous oil refineries located in Bangkok. This new contract is for provision of general security services, 24/7, provided by 100 guards.

New General Security Contract for ASM

On April 1st, 2009, Asia Security Management (ASM), an ICTS Europe jointly owned company in Thailand, commenced a new general security contract with the new shopping center Metro Fashion Shopping Centre in Bangkok.

ICTS Europe Systems Update

During QR2 2009 ICTS Europe Systems, the technology arm of ICTS Europe, expanded its activities:

- **Globespan**, a leading charter carrier offering flights to Europe, Canada and the USA, began operating the AQQ systems out of Glasgow airport.
- **Thomson Airways** – the UK arm of the TUI Travel Group, carrying some 25 million passengers per year, commenced operating live AQQ flights using ICTS Europe Systems' AQQSent solutions. The solution has been implemented throughout their flights departing the UK.
- **Thomas Cook** successfully implemented the AQQ systems on their US-bound flights from Manchester.
- **Gozen Security**, a key provider of aviation security services in Turkey, has implemented the Eagle's X-Ray screening course at their airport hubs.

Gulf of Aden Operations

MUSC has provided cable lay security for a major subsea fibre optic communications cable project in the Gulf of Aden. The task started with a full vessel security audit and was followed up by an intensive period of crew training and drills. Once the vessel commenced work in the high risk transit zone a team of Security Liaison Officers (SLO's) embarked on board the vessel to provide specialist counter piracy advice.

Training in Greece

A specialist team from **MUSC** deployed to Greece to provide an anti piracy training package to over 40 Greek Ship owners. The first half of the day was spent in the classroom being instructed in threat mitigation techniques. The afternoon was dedicated to a realistic training package which put the owners through their paces thus reinforcing what they learnt earlier in the day.

Chanel Dubai

ACR Gulf signed a new contract to provide security services on behalf of **Chanel** in their new store in the Dubai Mall. Based on the model which **CESG** and **Security Partners Russia** run in Paris and Moscow, **ACR** provides in store security, key management and security for out of store missions..

Qatar Civil Aviation Authority: Technical Workshop

ACR Gulf won a contract to provide a Technical and Training Workshop on behalf of the **Qatar Civil Aviation Department**, specifically relating to the operation of the HBS system. In conjunction with **ICTS (UK) Ltd.**, **ACR** supplied an experienced trainer who provided an Operational Analysis as well as training.

New opportunities for DiagNose

In the beginning of the year 2009 **DiagNose** began expanding its activities outside France and Israel, and is constantly seeking new opportunities worldwide. The company's marketing efforts have yielded several new projects.

- **DiagNose** is building a new **RASCargO** facility in South Africa together with **ACTS**, the joint **ICTS Europe/Bidair** subsidiary. This unit, in its final stages of construction, will be operational in September 2009. South Africa recently enacted new legislation on the subject of cargo security, effective 1st of July this year. The new legislation regulates cargo security procedures, and therefore all players in the cargo industry must find a solution for effective cargo screening. **RASCargO** appears to be a most cost-effective solution, not only thanks to its competitive rates but mainly because customers do not need to invest money in purchasing equipment. **ACTS** has already begun marketing the service and has gained initial customers among the shippers of perishable goods.
- **DiagNose** has appointed a new partner in India and has already supplied the first batch of explosives detection dogs to this company. **DiagNose** is training the customer's handlers, so that it may function as a K9 detection unit service provider.
- Roadside IED clearance dogs, a speciality of the Israeli training center, is raising considerable interest from armies throughout the world, particularly in countries operating in terror-stricken areas such as Afghanistan, Iraq and other conflicted areas. **DiagNose** has already received an initial order from a European army with troops deployed in Afghanistan.
- **DiagNose** is also preparing to meet customer needs expected to increase with the new EU legislation dealing with HBS with the use of canines, as well as the very important legislation concerning the deployment of dogs for cargo clearance tasks.
- **DiagNose** recently launched a new video website demonstrating its products – <http://www.diag-nose.com/videos>

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