

**New contract with Delta Air Lines at Stockholm Station**

Delta Air Lines awarded ICTS Sweden AB the security handling services contract at Stockholm Arlanda Airport. The enhanced security handling services will be supported by technology as well as the provision of ticketing services.

**Integrated Services contract with American Airlines**

American Airlines has awarded ICTS Spain and ICTS Italy the security and passenger handling contract for the new American Airlines flights at Barcelona and Milan Malpensa stations.

**ICTS Europe wins security services contract for American Airlines at Moscow Domodedovo Airport**

American Airlines has awarded Security Partners Ltd., the ICTS Europe subsidiary in Russia, its security services contract by for Domodedovo (DME) airport in Moscow. With the award of this contract, DME joins Milan Malpensa and Barcelona stations as new activities with American Airlines this year, bringing the number of stations where ICTS Europe will serve American Airlines to 13.

**New US Airways service from London Heathrow**

On March 30, US Airways' first daily service between London Heathrow and Philadelphia, to which ICTS UK provides full security services, was launched successfully.

**ICTS Italy commences services at Pisa Airport**

ICTS Italy has commenced provision of security services for high-risk flights departing Pisa Airport with destination UK.

**New contract for ICTS Belgium**

On February 15, ICTS Belgium commenced performance of document check for Flybe for its flights bound for Manchester, Southampton and Exeter.

**Renewal of contract with Elysair-L'avion**

Elysair-L'avion renewed its contract with ICTS France at Paris Orly Airport for provision of enhanced security services, using CPM with APIS+, Watch List and TravelDoc services. Elysair also uses ICTS Europe's CPM system for WL control on their flights departing from the US.

**ICTS Portugal commences new services at Horta Airport on the island of Faial**

ICTS Portugal has signed an agreement with SATA Air Açores to provide cargo screening services at Horta Airport.

Also, ANA – Aeroportos de Portugal has engaged ICTS Portugal to supply screening services at the staff entrance and vehicle gate of Horta Airport. This is a very prestigious contract for ICTS Portugal, as it represents the last remaining function of the police in the privatization process under way on the islands.

**New service at Ponta Delgada on the Island of Sao Miguel**

ICTS Portugal has been awarded a new general security contract with the University of Ponta Delgada. This 2-year contract is for the provision of guarding services and access control.



### **Renewal of contract with Air Transat at Lisbon Station**

Air Transat has renewed its contract with ICTS Portugal for the provision of TravelDoc Services for an additional 3 years.

### **New general security contract for ICTS Portugal**

ICTS Portugal began providing guarding and access control services to the Sines-Artenies factory, which produces raw rubber and sells it in bulk to other companies to for the manufacture of products requiring rubber.

### **Extension of General Security contract for ICTS Spain**

The Vitoria Municipality renewed its contract with ICTS Spain for another 2 years. The contract also increased the number of bodyguards providing services to municipality VIPs (the mayor and various political figures). This service is provided around the clock, 7 days a week.

### **Renewal of contracts with jewellery and fashion clients in Russia**

A high-end jewellery and fashion client has renewed its contract with Security Partners Russia, for another 2 years. The contract is for the provision of guarding, security system monitoring, access control and transportation services for the client's boutique in downtown Moscow. The same client has also awarded Security Partners a new contract, for the same type of services, for its new boutique in Moscow .

Also, Boujois Cosmetic Corp. has extended its contract with Security Prtners for an additional 2 years. Under this contract, Security Partners provides security system monitoring for the client's headquarters in downtown Moscow.

### **Training services for ICTS France in Dakar**

Following an increase in the number of flights operated by ICTS France's partner in Dakar, Experts Associés (EAS), ICTS France was asked to provide passenger interviewing and Travel Doc training in March.

ICTS France has also provided EAS with Travel Doc training in conjunction with the opening of their new operation in Abidjan, Ivory Coast.

### **South Africa Update**

ICTS Europe in a joint venture with Bid Air Services South Africa, created African Consultancy on Transportation Security (ACTS). ACTS has added additional guarding services for the new central terminal and once complete ACTS will provide the HBS services as well. Additionally, we are providing aviation security training services to airlines.

### **CTS Netherlands inaugurates new Security Training Centre**

CTS Netherlands, ICTS Europe subsidiary in the Netherlands, has established a new Training Centre at Amsterdam Schiphol Airport. The Centre has won the approval of the Dutch Ministry of Justice and the Royal Marechaussee (Royal Dutch Police) as a certified training school for conducting initial and training courses at airports in the Netherlands. The Centre will meet the high quality standards and procedures of ICTS Europe and will be inspected, advised and operated in full coordination with the PQC&T Department of ICTS Europe.



## **ICTS (UK) and London Heathrow Terminal 5**

LHR Terminal 5 opened on March 27, heralding an exciting new chapter for the airport. experience at Heathrow" and set new standards both in terminal design and customer satisfaction. The three main buildings at Terminal 5 are linked underground by a Tracked Transit System (TTS), where driverless trains will shuttle passengers to their gates. The development also includes a six-platform rail station, located underneath the main terminal building and extensions to the London Underground Piccadilly Line and Heathrow Express.

As the **Heathrow Connect** service was successfully managed by **ICTS (UK)**, the company has gained the opportunity to maintain the same level of excellence at the new terminal. **ICTS (UK)** was given the opportunity for being the first-ever contract company to run a London Underground station. This was achieved by the recognition of its previous and present performance on the Heathrow Connect operation. The services include luggage trolley attendants, excess fare tickets officers, Gate line ticket service, platform customer service and public announcements.

## **Additional APIS services**

**ICTS Europe Systems** commenced provision of Spanish APIS, Mexican APIS, and Cuban APIS services to a number of airlines, including **bmi, Tui, Astraeus, Monarch and Zoom.**

## **ICTS Europe Systems signs new contract with Thai Airways**

As of April 2008, **Thai Airways** will be using the CPM cases to check TravelDoc on the Geneva-Bangkok route.

## **BMI started using CPM cases from Dammam**

**BMI** has opened a new route to the UK from Saudi Arabia's Dammam Airport, and has requested additional CPM cases to serve for the collection and transmission of APIS information. This is the third station in Saudi Arabia where **BMI** is using CPM cases.

## **APIS Pre-Departure/AQQ Update**

The **U.S. Department of Homeland Security's (DHS)** new APIS Pre-Departure rule came into force on February 19, 2008, with a 6-month grace period for implementation. The new rule requires airlines to submit passenger details to the DHS online at check-in, and delay the issuing of a boarding pass pending receipt of a "cleared for boarding" message from the DHS.

**ICTS Europe Systems** is close to completing the development of an AQQ solution that will be available to airlines either from the CPM cases, or directly from the airlines' reservations/check-in system.

## **New contract with Constellation Travel**

American carrier **Constellation Travel** is using CPM cases for Watchlist check on the JFK-POS (Trinidad) and JFK-GEO (Guyana) routes as of February.

## **Additional CPM cases for Knock Airport/LTE**

Ireland West Airport Knock Airport in conjunction with **LTE International Airways** is using CPM cases to collect Spanish APIS data for their flights to the Spanish island of Lanzarote (ACE).

## **MUSC Update**

**MUSC** has continued with its training services, providing high level maritime security training for Nigerian Government officials, and training in the British Virgin Islands, through a successful partnership with a US company.

Plans have been developed for a Maritime Training Centre in Nigeria, with the intention of providing a focal point both for maritime security training, and for other statutory courses, such as Fire and Ship Safety. Discussions are also underway with the Maltese authorities for a similar facility in Malta.

**MUSC** has continued to provide EU audit and other project management services in diverse locations such as Lesotho.

**MUSC** provides Management, Project Management and other support services for **General Offshore Ltd**, a specialist company involved in cable lay projects. **MUSC** has been closely involved in Operations in Taiwan and Singapore, and is carrying out an in-depth study of security for a major communications client operating in a high risk location in the Middle East. The work is critically important to the success of the client's cable project. Discussions continue about further integration of GOL into the **ICTS Europe** group.

## **British Virgin Islands**

The British Virgin Islands has a long established maritime tradition and it's own thriving ship registry. As much of their trade is with the nearby US Virgin Islands there is also a requirement for many of their vessels to adhere to the International Ship and Port Facility Security (ISPS) Code. To ensure compliance, **MUSC** was recently asked by the British Foreign & Commonwealth Office to qualify local mariners as Company and Ship Security Officers.

The programme was judged a resounding success by all concerned and in addition to the 52 CSOs and SSOs qualified, two Instructors from the local Maritime College have been trained to deliver ISPS Courses locally under licence from **MUSC**. **MUSC** has now been invited back by the BVI Ship Registry to deliver training to Caribbean Port State Control Officers later in the year.

## **ACR Gulf Wins Ajman Airport Phase 2 Contract**

Following the successful delivery of the first phase of work on the proposed Ajman Airport project, which established the feasibility of the airport concept, **ACR Gulf** was awarded the contract for developing the Airport Master Plan. Ajman is the only Emirate in the UAE which does not have an airport, and the proposed airport will be the catalyst for implementing the major economic development which is planned for the Emirate. The presentation of the first Phase by the project team was very well received in UAE and attracted a lot of publicity in the region. **ICTS Europe** is a participant in the consortium developing the airport. The project time line is extremely demanding and concludes with presentations to the Civil Aviation Authorities in UAE, and to the Ruler of Ajman at the start of May. The aim of this Phase is to receive approval from the client and all the relevant authorities for the airport concept developed by the Consortium.